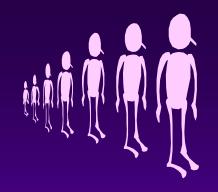


Harlan F. Gottlieb STRICOM Chief Counsel and Partnering Champion



Partnering



- WHAT: Process to obtain a mutual understanding of goals, improve communication and define clear process for program decisions and conflict resolution
- ♦ HOW: Use of AMC Partnering for Success Program
- WHO: Contractor, Government and User Communities



What Partnering Does:



- Avoids surprises
- Resolve disputes expeditiously at the lowest possible level;
- Facilitate improved contract performance through enhanced communications;
- Relationship based upon teamwork, cooperation, and a shared vision for success;
- Focus on accomplishing common goals and objectives.

Benefits of Partnering Partnering...

- Builds trust and encourages open communication
- Enables the parties to anticipate and resolve problems
- Avoids disputes through informal conflict management procedures
- Avoids litigation through the use of Alternative Dispute Resolution
- Generates harmonious business relations
- Focuses on the mutual interests of the parties



Partnering Is NOT:

- Mandatory
- A panacea
- A one-way street
- Successful without total commitment
- A waiver of the parties' contractual rights
- Inconsistent with any acquisition-related statute or regulation
- Contrary to the government's or contractor's business interests





AMC Model Partnering Process

Step 1: Communicating with Industry

Step 2: Getting Started

Step 3: Conducting the Workshop and Developing the Charter

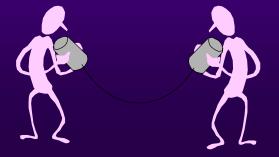
Step 4: Making It Happen



Step No. 1

Communicating With Industry

- Extending the invitation to Partner
- Securing a Mutual Agreement to Partner





Step No. 2

Getting Started



Making the Commitment

Senior management

Program Stakeholders

Empowerment of Participants

Designation of "Champions"



Conducting the Workshop and Developing the Charter

- Selecting a Facilitator
 Role of the Facilitator
- Preparing for the Workshop

Selecting the Participants

Reviewing the Contract

Choosing a Workshop Site

Coordinating with the Facilitator





Step No. 3 (cont.)

Conducting the Workshop and Developing the Charter

- Conducting the Workshop
 - ✓ Team-building
 - ✓ Roles & Responsibilities
 - ✓ The Charter or Agreement
 - ✓ Problem Resolution
 - >Rocks in the Road
 - **➤**Conflict Escalation
 - ➤ Alternative Dispute Resolution
 - Measuring Success





Making It Happen

- Following Procedures
- Active Champion Involvement
- Continuous Communication
- Identification of Problems and Joint Problem-Solving
- Periodic Reviews
- Measure Success
- ◆ Reinforcement





* Overarching Partnering Agreements

- ◆ Senior management formalize commitment to use partnering process in performance and administration of subsequent contractual efforts
- Use four step process discussed previously



INTERESTED?

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